

# Greensleeves Residential Care Home Limited

# Greensleeves Residential Care Home

## Inspection report

8 Westwood Road  
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Southampton  
Hampshire  
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Tel: 02380553668

Date of inspection visit:  
29 January 2021  
02 February 2021

Date of publication:  
15 February 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Greensleeves Residential Care Home is a residential care home, which can accommodate up to 21 people. Accommodation was set over two floors with access to the first floor via stairs. There were several communal areas in the home and outside space. At the time of inspection, there were 19 people living at the home

We found the following examples of good practice.

- The registered manager had made adaptations to the home to encourage social distancing. This included adaptations to the configuration of furniture, deployment of staff and provision of activities. The registered manager had also made the decision to stop offering shared bedroom accommodation. This enhanced staff's ability to promote social distancing and also increased the ease of implementing isolation, cohorting and zoning, if required to manage an outbreak in the home.
- Staff had received training to help manage the risks related to the Covid-19 pandemic. This included training in the use of personal protective equipment and infection control. The registered manager had also produced a 'key points' document. This was a concise guide staff could use to reference best practice around managing risks related to the pandemic.
- Staff had received training and were carrying out observations using the RESTOR2 tool. The RESTOR2 tool is a system to monitor people's physical condition in order to quickly recognise the signs people's health may be in decline. This tool is widely used in clinical and care home settings.
- Staff ensured the service was regularly cleaned and the environment was adequately ventilated.
- The provider had established an effective 'whole home testing approach' involving regular testing of staff and residents. This was in line with government guidelines.
- The registered manager had a good knowledge of where to find government guidelines and how to apply them effectively to policies and procedures in the home.
- The registered manager had fostered positive working relationships with stakeholders to help ensure best practice in infection control was followed by staff in the home.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Greensleeves Residential Care Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 January and 2 February 2021 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.