

Brandon Care Limited

Brandon House

Inspection report

29 Douglas Avenue
Exmouth
Devon
EX8 2HE

Tel: 01395267581

Website: www.brandonhouseexmouth.co.uk

Date of inspection visit:
08 December 2016

Date of publication:
05 January 2017

Ratings

Overall rating for this service

Good ●

Is the service safe?

Good ●

Summary of findings

Overall summary

We carried out an unannounced comprehensive inspection on 5 and 8 October 2015. The overall rating was 'good'. After that inspection we received concerns in relation to medication management and delays in responding to changes in people's health. As a result we undertook a focused inspection on 22 June 2016 to look into those concerns. We judged that improvements were needed in the security of some medication storage and in the auditing of some medication. We undertook another focused inspection to check that improvements had been made. This report only covers our findings in relation to this topic. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Brandon House on our website at www.cqc.org.uk

At this inspection we judged that improvements had been made to the security of some medication storage and in the auditing of some medication.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Good ●

The management of medicines was safe.

Brandon House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulation associated with medicines and people's health and welfare under the Health and Social Care Act 2008. The team inspected the service against one of the five questions we ask about the services: is the service safe? We visited Brandon House on 8 December 2016. The inspection was unannounced and was carried out by two CQC inspectors, one of whom was a member of the medicines team.

We reviewed information about the service before the inspection. This included the previous inspection report. We spoke with the deputy manager. We reviewed medicines storage arrangements and records relating to some medicines requiring extra security and recording.

Is the service safe?

Our findings

At our previous inspection we found that improvements were needed in the security of some medicines storage and in the auditing of some medicines. During this inspection we looked at the arrangements for storing and recording of these medicines.

We found that improvements had been made since our previous inspection. Medicines had been moved to a new locked storage room, and were stored within securely locked cupboards and a locked medicines refrigerator. Medicines needing additional security arrangements were stored within a suitable cupboard and the key was held securely.

Staff used a register to record the use of medicines needing additional security. We found that improvements had been made to the way these medicines were recorded and audited. We saw that staff clearly recorded when any medicines were sent for destruction. We checked the balances of all items held at the time of the inspection and found that these were correct and suitable records were being kept. These medicines were stored securely and safely.