

Ruby Care Limited

Woodlands Farmhouse

Inspection report

Wrantage
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Somerset
TA3 6DF

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Date of inspection visit:
07 February 2022

Date of publication:
01 March 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Woodlands Farmhouse provides accommodation for a maximum of 13 older adults, some of whom were living with dementia. The home is a converted, two-storey building in the village of Wrantage. At the time of inspection, there were seven people living at the home and only the ground floor was in use.

We found the following examples of good practice.

Most people at the home were living with dementia and were unable to talk with us about their care. However, each person appeared comfortable, happy and relaxed and interacted freely with staff.

Two people spoken with said they felt safe, well cared for and understood the need for additional protective measures due to the pandemic. One person said, "Yes [they felt safe] and [when asked about COVID-19] "All catered for, pretty good, feel well catered for." Another person told us, "Lovely to live here. Visitors can come in. Staff do wear PPE."

Measures were in place to prevent the spread of infection by visitors to the service. All visitors, including people's relatives, professionals and contractors were required to have a negative COVID-19 lateral flow test prior to entering the home. New admissions were safely managed, following the current guidance.

Staff kept people and families up-to-date with the current situation through regular emails and phone calls. They facilitated visits for people in line with the current guidance.

Isolation and zoning had been used to manage the risk of infection spreading.

The premises were clean and odour free. Enhanced cleaning and disinfection of all areas of the home continued in order to reduce the risk of cross contamination.

A regular programme of testing for COVID-19 was in place for staff and people who lived in the home. People's health was monitored carefully. This meant action could be taken immediately if anyone became unwell or received a positive test result.

There was a good supply of personal protective equipment (PPE) including masks, gloves, aprons and hand sanitiser available. Used PPE was disposed of safely.

There was a small staff team who supported each other. The deputy manager had oversight of infection prevention and control processes. Regular infection prevention and control audits were carried out. Action was taken where shortfalls were identified.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Woodlands Farmhouse

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection prevention and control measures at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 7 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.