

Grove Care Limited

Rose Garden

Inspection report

Chessel Drive
Patchway
Bristol
Avon
BS34 5BH

Date of inspection visit:
02 February 2021

Date of publication:
26 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Rose Garden provides care and accommodation for up to 40 older people, some of whom are living with dementia. There were 37 people in the home at the time of our inspection.

We found the following examples of good practice.

On arrival at the home, measures were in place to screen visitors to the home. This included taking temperatures and recording contact details for tracing purposes. Lateral flow tests were also used to screen people attending the home. Any visitors were asked to wash their hands on arrival and there was hand sanitiser available throughout the building.

People's wellbeing was supported by keeping in contact with friends and family through video calling and by using a visiting pod when circumstances allowed.

The home was well ventilated, and staff sat apart at tables to complete record keeping.

There were good supplies of Personal Protective Equipment (PPE) and we saw staff were wearing this as they worked. There were designated areas for staff to don and doff PPE and clinical waste bins to discard used items.

Staff were cohorted so they worked together on the same floor. This minimised the risk of transmission across the staff team. We also saw how staff used separate entrances to reach the floor they were working on. The registered manager reported that no agency staff were being used and staff weren't working across different care home.

Regular testing of both staff and people using the service were carried out to identify any positive cases and take the necessary precautions to ensure the safety of others.

At the time of our inspection people who had tested positive for Covid were all on the same floor and were isolating in their individual rooms. There were signs on doors to warn staff that this was the case.

There were systems in place to keep the home clean, taking account of frequent touch points such as door handles. New steam cleaning equipment had been bought since the pandemic started, to assist in deep cleaning the home. Infection control audits were carried out to monitor infection control procedures and ensure any areas of concern were identified.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Rose Garden

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection, looking at the IPC practices the provider has in place.

This inspection took place on 2 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.