

# Dr A Sudderuddin & Dr S Patel

## Inspection report

1 Pretoria Road  
Leytonstone  
London  
E11 4BB  
Tel: 02085393232  
[www.hamptonmedicalcentre.co.uk](http://www.hamptonmedicalcentre.co.uk)

Date of inspection visit: 30 November 2023  
Date of publication: 15/01/2024

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

Overall rating for this location	Good	
Are services safe?	Good	
Are services effective?	Good	
Are services caring?	Good	
Are services responsive to people's needs?	Requires Improvement	
Are services well-led?	Good	

# Overall summary

We carried out an announced comprehensive inspection at Dr A Sudderuddin & Dr S Patel on 30 November 2023. Overall, the practice is rated as good.

Safe - Good

Effective - Good

Caring - Good

Responsive - Requires Improvement

Well-led - Good

Following our previous inspection on 14 June 2016, the practice was rated good overall and for all key questions. At this inspection, we found that the majority of those areas previously regarded as good practice were still embedded throughout the service. The practice is therefore now rated good for providing safe, effective, caring and well-led services. We have rated the practice requires improvement for providing responsive services.

The full reports for previous inspections can be found by selecting the 'all reports' link for Dr A Sudderuddin & Dr S Patel on our website at [www.cqc.org.uk](http://www.cqc.org.uk)

## Why we carried out this inspection

We carried out this inspection in line with our inspection priorities. This was a comprehensive inspection to review the following domains:

Safe

Effective

Caring

Responsive

Well Led

## How we carried out the inspection

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site.

This included:

- Conducting staff interviews using video conferencing.
- Completing clinical searches on the practice's patient records system (this was with consent from the provider and in line with all data protection and information governance requirements).
- Reviewing patient records to identify issues and clarify actions taken by the provider.

# Overall summary

- Requesting evidence from the provider.
- A short site visit.

## Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Risks to patients were assessed and well managed.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.
- There was a clear leadership structure and staff felt supported by management. The practice proactively sought feedback from patients, which it acted on.

Whilst we found no breaches of regulations, the provider **should**:

- Continue to take action to improve uptake of childhood immunisations and cervical screening.
- Implement systems to ensure that resuscitation equipment has spare defibrillator pads at all times.
- Review significant events to identify what part, if any, the practice played in the event and what learning can be shared from events.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Dr Sean O’Kelly BSc MB ChB MSc DCH FRCA**

Chief Inspector of Health Care

## Our inspection team

Our inspection team was led by a CQC lead inspector who spoke with staff using video conferencing facilities and undertook a site visit. The team included a GP specialist advisor who spoke with staff using video conferencing facilities and completed clinical searches and records reviews without visiting the location.

## Background to Dr A Sudderuddin & Dr S Patel

Dr A Sudderuddin & Dr S Patel is located in East London at:

1 Pretoria Road

London

E11 4BB

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder or injury.

The practice is situated within the North East London Integrated Care System (ICS) and delivers Personal Medical Services (PMS) to a patient population of about 3,700. This is part of a contract held with NHS England.

The practice is part of a wider network of GP practices, the Waltham Forest Federation and is one of 7 GP practices in their Primary Care Network (PCN), Forest Integrated Health.

Information published by Office for Health Improvement and Disparities shows that deprivation within the practice population group is in the sixth highest decile (6 of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is 25% Asian, 48% White, 17% Black, 5% Mixed, and 5% Other.

There is a team of 2 GP partners, 2 locum GPs and 1 part time practice nurse. The GPs are supported at the practice by a team of 5 reception/administration staff. The practice manager and IT manager provide managerial oversight.

The practice is open between 8am to 6.30pm Monday to Friday. The practice offers a range of appointment types including book on the day, telephone consultations and advance appointments.

Extended access is provided locally by Waltham Forest hub via Partnership of East London Cooperatives (PELC), where late evening and weekend appointments are available. Out of hours services are provided by PELC.