

BishopshouseRCG LTD

# Bishopsteignton House

## Inspection report

Forder Lane  
Bishopsteignton  
Teignmouth  
TQ14 9SE

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01 February 2021

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Bishopsteignton House is a care home registered for up to 27 people. There were 23 people living there on the day of inspection. Accommodation is situated over two floors with spacious communal areas on the ground floor.

We found the following examples of good practice.

The staff carried out regular 'Covid drills'. This involved the use of glitter to visibly demonstrate how virus particles can spread and where 'hot spots' are situated.

The home had successfully implemented their contingency plan to contain an outbreak in June 2020. This included moving people to an isolation zone and co-horting staff to restrict the spread of infection.

Systems were in place to regularly check people for any new symptoms of Covid-19. This included checking people's temperatures and assessing people for 'soft' signs and any changes in their wellbeing.

Staff had completed training including training provided by the Local Authority regarding the correct use of Personal Protective Equipment (PPE). Staff were observed to be using the appropriate PPE for the task they were completing and were wearing it correctly.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

**Inspected but not rated**

Inspected but not rated.

# Bishopsteignton House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 1 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources to ensure policies relating to Covid-19 reflect current UK Government guidance.