

Hawkhurst House Limited

Hawkhurst House

Inspection report

Cranbrook Road
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20 October 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Hawkhurst House is registered as a supported living service and a care home with nursing. The two elements of the service are provided in the same building. There is no physical separation between the parts of service. A person using the care home service may have their bedroom next door to a person using the supported living service and both people may use the same communal lounge.

The proposed designated care setting was on a separate floor from the rest of the home. Hawkurst House is registered for providing accommodation and personal or nursing care for up to 85 people. At the time of inspection there was no one living in the designated care setting but there were people living in other areas of the home.

We found the following examples of good practice.

- The designated care setting was on the middle floor of the home. There was a separate entrance to the setting accessible from the elevated car park. This car park would be designated for staff and health professionals accessing the designated care setting.
- Bedrooms on the designated care setting were self-contained.
- The manager had thought about the equipment that would be needed for the designated care setting and had ordered linens and towels in different colours to the rest of the home in order for them to be easily identifiable.
- The designated care setting had its own outside balcony area for people to spend time on if they wished. The communal areas were large enough to enable people to social distance.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Inspected but not rated

Hawkhurst House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 20 October 2020 and was announced.

Is the service safe?

Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.