

## Consensus Support Services Limited

# The Gables

### Inspection report

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Date of inspection visit:  
26 March 2021

Date of publication:  
23 April 2021

### Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Gables is a care home that offers nursing and personal care to 14 adults who have complex needs. At the time of our inspection there were six people using the service.

There were processes and systems in place to manage any risk of COVID-19 including, participating in the testing programme, provision of information for staff about any developments and access to relevant guidance and up to date information regarding the pandemic.

Staff made sure that people were protected against the transmission of infection from visitors by scheduling visits. A separate entrance for visitors was used, this supported staff to complete all necessary checks. For example, temperature checks to ensure people were admitted safely into the home.

Staff supported people to remain safe by correctly wearing personal protective equipment (PPE) and practising good hygiene standards. The registered manager was the infection control lead. They confirmed, they completed daily visual checks of the environment and staff practice. Staff had access to enough PPE, and this was disposed of safely.

Plans were in place to manage an outbreak should this occur. The home had different access points, this supported zoning and isolation. During an outbreak staff would be required to work in the same zone. The registered manager completed regular infection control checks and audits.

The home looked visibly clean; rooms were uncluttered to support effective cleaning. Furniture had been repositioned to promote and support social distancing. There was good signage that promoted good infection control practice. For example, hand washing techniques. Cleaning schedules had increased to ensure the home was cleaned three times a day, this included all frequently touched areas.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# The Gables

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.