

Anchor Hanover Group

Israel Sieff Court

Inspection report

7a Bennett Road
Crumpsall
Manchester
Greater Manchester
M8 5DU

Tel: 01617408597
Website: www.anchor.org.uk

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Israel Sieff Court is a 'care home'. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. CQC regulates both the premises and the care provided. The home can accommodate up to 35 older people, some of whom were living with dementia. At the time of this inspection there were 31 people using the service.

We found the following examples of good practice.

The service was clean throughout, and there were procedures to ensure any infection control risks were minimised. Additional cleaning schedules had been introduced since the beginning of the coronavirus pandemic. Areas that were frequently touched, such as door handles and light switches, were cleaned several times a day. Hand sanitiser was readily available on the premises.

The home had a suitable system in place to support relatives and friends to visit people living in the home during the COVID-19 pandemic. Government guidance was being followed and the home had supported visits to recommence safely within the home. Visits were pre-booked to ensure they were staggered and the number of visitors in the home was manageable at all times. Visitors were required to complete a COVID-19 test prior to entering the home and wear personal protective equipment (PPE) during their visit.

Staff had received training about how to keep people safe from the risk of infection and how to use PPE correctly. The provider ensured there was enough PPE available for staff at all times. We observed staff wearing appropriate PPE. Information about decisions, testing and vaccinations was clearly recorded to provide assurance and overview.

The registered manager was visible and supportive to staff. The registered manager sought support and advice from external agencies including the local health protection team and CQC and was open to all advice and guidance offered.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Israel Sieff Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 2 September 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.