

# The Beaumont Practice

## Inspection report

Hornsey Rise Health Centre  
Hornsey Rise  
London  
N19 3YU  
Tel: 02072883155  
[www.thebeaumontpractice.co.uk](http://www.thebeaumontpractice.co.uk)

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Inspected but not rated



Are services safe?

Inspected but not rated



# Overall summary

We carried out an announced inspection of The Beaumont Practice (the practice) on 11 August 2021. We have not revised the ratings from our previous inspection, which remain:

Overall, the practice is rated as Requires improvement.

The ratings for each key question are:

- Safe - Inadequate
- Effective – Requires improvement
- Caring - Good
- Responsive - Good
- Well-led – Requires improvement

The full report of our previous inspection on 30 April 2021 can be found on our website at:

[www.cqc.org.uk/location/1-8577962965/reports](http://www.cqc.org.uk/location/1-8577962965/reports)

At our previous inspection we identified concerns over safety at the practice, regarding the appropriate and safe use of medicines. We found the practice's prescribing of the high-risk medicines was not always managed in a way that kept patients safe. Nor were we assured drug safety alerts were being actioned appropriately, or at all, to ensure the safety and wellbeing of patients. We served a warning notice under Section 29 of the Health and Social Care Act 2008 in relation to breaches of Regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 and a requirement notice in relation to Regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

The practice told us it had taken immediate steps to address our concerns and subsequently sent us a plan of the actions taken.

## Why we carried out this inspection

We carried out this focussed inspection on 11 August 2021 looking at the identified breaches set out in the Regulation 12 warning notice, under the key question Safe, and to review the action taken by the practice. We found the practice had instigated actions which were sufficient for us to deem the practice had met the warning notice. We did not review the Regulation 17 requirement notice and have not revised ratings for the practice. We will consider those issues when we carry out a further follow up inspection in due course.

## How we carried out the inspection

Throughout the pandemic CQC has continued to regulate and respond to risk. However, we have taken account of the circumstances arising from the pandemic, and in order to reduce risk we have conducted our inspections differently.

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site. This was with consent from the provider and in line with all data protection and information governance requirements. This included:

- A site visit to review patients' records with the lead GP and practice manager and to consider the actions taken by the provider;
- A remote review of relevant policies and protocols developed or revised by the provider since our last visit.

# Overall summary

## Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We found that:

- The practice had reviewed the care of the patients being prescribed high-risk medicines and those whose care involved medication referred to in two drug safety alerts. The practice had taken appropriate action in relation to the patients' care.
- Revised relevant policies had been introduced.

We shall programme a further inspection in due course to check and confirm the changes made have been fully established.

**Details of our findings and the evidence supporting our ratings are set out in the evidence table.**

**Dr Rosie Benneyworth** BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Population group ratings

<b>Older people</b>	<b>Not inspected</b>	
<b>People with long-term conditions</b>	<b>Not inspected</b>	
<b>Families, children and young people</b>	<b>Not inspected</b>	
<b>Working age people (including those recently retired and students)</b>	<b>Not inspected</b>	
<b>People whose circumstances may make them vulnerable</b>	<b>Not inspected</b>	
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Not inspected</b>	

## Our inspection team

Our inspection team was comprised of a CQC lead inspector and a GP specialist advisor.

## Background to The Beaumont Practice

The Beaumont Practice operates from the Hornsey Rise Health Centre, Hornsey Rise, London N19 3YU. It shares the purpose-built premises, which is managed by the local trust, with other healthcare providers. There are several local bus services providing easy access.

The practice provides NHS services under a General Medical Services (GMS) contract to approximately 3,200 patients. It is part of the North Central London Clinical Commissioning Group (CCG) and of the N2 Primary Care Network, working closely with five other local practices.

The practice is registered with the CQC to provide the following regulated activities:

- Diagnostic and screening procedures;
- Treatment of disease, disorder or injury; and
- Maternity and midwifery services.

The patient profile for the practice has an above average working-age population, between the ages of 20 and 49 and fewer than average older patients, aged over 65. The locality has a higher than average deprivation level. Over a third of the practice area population is of a black and minority ethnic background.

The practice's clinical team is led by a female GP partner, supported by a female salaried GP. The clinical team is complemented by a female practice nurse and a male healthcare assistant. The administrative team is comprised of a finance manager, who is also a non-clinical partner, practice manager and administrative staff.

GP appointments are available daily between 9.30am-12.30pm and 4.30pm-7.30pm. The nurse works Thursdays 9am-5pm. Healthcare assistant appointments are available Wednesday 9am-4pm and Friday mornings between 9.15am-11.45am. Routine appointments with GPs can be booked up to six weeks in advance. Appointments in the morning are 10 minutes long; those in the afternoon are 15 minutes. Double appointments may be booked if patients wish to discuss more than one issue. Patients can book appointments online if they have previously registered to do so. Same-day urgent appointments are available. Video and Telephone consultations are available daily and the GPs also make home visits to see house-bound patients.

In addition to the extended hours operated by the practice, the CCG has commissioned the "IHub" extended hours service, operating until 8pm on weekdays and between 8am and 8pm at weekends and bank holidays at three sites

across the borough. Appointments can be booked by patients contacting their own general practice. There is also a walk-in service available to all patients at a central location. The practice has opted out of providing an out of hours service. Patients calling the practice when it is closed are connected to the local out-of-hours service provider. There is information given about the out-of-hours service provided on the practice website: [www.thebeaumontpractice.co.uk](http://www.thebeaumontpractice.co.uk)