

Bracknell Forest Borough Council

# Waymead Short Term Care

## Inspection report

St Anthony's Close  
Bracknell  
Berkshire  
RG42 2EB

Tel: 01344353333  
Website: [www.bracknell-forest.gov.uk](http://www.bracknell-forest.gov.uk)

Date of inspection visit:  
06 March 2017

Date of publication:  
27 March 2017

### Ratings

Overall rating for this service

Good ●

Is the service safe?

Good ●

# Summary of findings

## Overall summary

This inspection took place on 6 March 2017 and was announced. We gave the provider 24 hours' notice as this is a small service and the people are often out all day. We needed to be sure someone would be in.

We last carried out an announced comprehensive inspection of this service on 12 and 13 April 2016. A breach of legal requirements was found. After the comprehensive inspection, the provider wrote to us to say what they would do to meet legal requirements in relation to ensuring that people and staff were safe from the risks of legionella.

We undertook this focused inspection to check that they had followed their plan and to confirm that they now met legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Waymead Short Term Care on our website at [www.cqc.org.uk](http://www.cqc.org.uk)

Waymead Short Term Care is a care home without nursing. The service offers short term respite care to people with learning disabilities and/or autistic spectrum disorder in the Bracknell area. Although registered for up to 10 people, the maximum number of people accommodated overnight at any one time is five. Each of the people who use the service have their own individual respite care package which depends on the way they want to use the service and the support they require. For example, some people may stay at the service one night per week, every week. Another person may stay for a weekend, once a month.

The service had a registered manager who became registered with the Care Quality Commission on 4 November 2015. A registered manager is a person who has registered with the CQC to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated regulations about how the service is run. We were assisted during the inspection by the registered manager.

The provider had taken action and ensured that the premises were safe to use for their intended purpose. Measures designed to make sure people were safe from the risks of legionella had been fully implemented.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

Good ●

The service was safe.

We found that action had been taken to improve safety and measures designed to make sure people were safe from the risks of legionella had been fully implemented.

# Waymead Short Term Care

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.

We undertook an announced focused inspection of Waymead Short Term Care on 6 March 2017. This inspection was done to check that improvements to meet legal requirements planned by the provider after our 12 and 13 April 2016 inspection had been made. We inspected the service against one of the five questions we ask about services: is the service safe? This is because the service was not meeting some legal requirements. The inspection was undertaken by one inspector.

During our inspection we did not speak with people who use the service about the prevention of legionella processes at the home.

We looked at a number of documents in place related to the prevention of legionella. These included the following: Preventing Legionnaire's Disease policy, Legionella monitoring check sheet, the legionella risk assessment, evidence of work carried out in response to the legionella risk assessment and the annual water monitoring site visit by an external provider.

# Is the service safe?

## Our findings

At the last inspection on 12 and 13 April 2016 we found a breach of Regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. We found the provider had not taken steps to ensure the premises were safe from the risk of legionella. After the inspection the provider wrote to us to say what they would do to meet legal requirements in relation to ensuring that people and staff were safe from the risks of legionella.

At this inspection we found the provider had addressed the regulation breach. Actions had been taken and measures put in place to ensure the service's ongoing compliance with legislation related to the management of the prevention of legionella.

The premise's legionella risk assessment had been carried out in April 2016 after our inspection. Recommendations from that report had been actioned and remedial action taken to address the identified concerns. In January 2017 an external company had visited the service and undertaken the annual water monitoring checks. There were a number of recommendations following that visit and we saw that some actions had already been carried out. Following our inspection the registered manager sent us evidence that all remaining work had been completed two days after our inspection.

Routine weekly and monthly water checks had been introduced to be carried out by the staff at the service and records showed these were routinely carried out. All documentation was seen to be up to date and complete.

The registered manager had undertaken appropriate training after our last inspection. They were the person named as responsible for ensuring the measures set out in their preventing legionella document were implemented and followed in the home. A monthly audit sheet had been introduced for the registered manager to complete and make sure all required measures were completed.