

Birmingham Association For Mental Health(The) Charles Davies House Residential Care

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Charles Davies House is registered to provide accommodation and personal care to a maximum of 13 people living with a mental health condition. At the time of our inspection 13 people lived at the service.

We found the following examples of good practice.

- Visitors had to follow rules to prevent infection entering the home. These included having a COVID-19 test and the wearing of Personal Protective Equipment (PPE).
- The layout of furniture had tried to maximise social distancing within communal living areas as much as practicably possible.
- To prevent infection outbreaks strict processes were followed when people were admitted to the home. Prior to admission a negative COVID-19 test result would be required followed by a period of self- isolation.
- Staff were required to take a COVID-19 test three times a week and people were tested, as a minimum, every 28 days. Where people or staff tested positive, they were required to self-isolate in line with current guidance.
- There was a good supply of PPE and this was also made available to visitors.
- A dedicated domestic team were also supported by staff in the cleaning of the premises. Cleaning was ongoing throughout the day paying particular attention to high touch areas such as door handles, light switches and handrails.
- Staff received training in the donning and doffing of PPE.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Charles Davies House Residential Care

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 March 2021 and was announced.

Is the service safe?

Our findings

S5-How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. The communal bathrooms and toilet areas within the home had outstanding repairs, although reported to the landlord, had not been completed. The repairs were required to ensure the areas were water resistant and provided surfaces that could be effectively sanitised.

- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

- We were somewhat assured that the provider's infection prevention and control policy was up to date. Although the service had a COVID-19 folder with a range of information and guidance, some of the information had not been reviewed and updated as government guidance had changed over the past 12 months. Immediate action was taken to ensure all documentation reflected current guidance.