

Advance Housing and Support Ltd

83 Tennyson Road

Inspection report

83 Tennyson Road
Luton
Bedfordshire
LU1 3RR

Tel: 01582720186
Website: www.advanceuk.org

Date of inspection visit:
19 January 2021

Date of publication:
04 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

83 Tennyson Road is a care home which can support people with a range of learning disabilities and mental health needs. The home can support up to four people.

We found the following examples of good practice.

- The home was clean and was well ventilated.
- People and staff were in receipt of weekly testing. The home had had no COVID-19 cases since the start of the pandemic.
- Staff and visiting professionals were supported to safely enter the home. A good supply of Personal Protective Equipment (PPE) stock was maintained in the home and the registered manager monitored this on a regular basis.
- When people moved into the home or returned from hospital, the registered manager asked them to isolate in their bedrooms, for a set period even if they had a negative test. This promoted people's safety in case a person developed symptoms after they had moved in.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

83 Tennyson Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 19 January 2021. It was announced so we could obtain some information about how the service was responding to the pandemic.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.

We identified some shortfalls in staff's use of PPE. Regular IPC auditing was not taking place. The IPC policy needed some further work to reflect government guidelines. We have also signposted the provider to resources to develop their approach.