

Treehome Limited

Evergreen

Inspection report

290 Passage Road
Brentry
Bristol
BS10 7HZ

Website: www.craegmoor.co.uk

Date of inspection visit:
15 December 2020

Date of publication:
21 January 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Evergreen Care Home is registered to provide accommodation and personal care to up to eight adults. People who live at the home have complex learning disabilities. There were six people at the home on the day of our inspection.

We found the following examples of good practice.

- Some people found it very difficult to understand how to follow social distancing rules. For those people individual risk assessments were completed. These had clear actions to keep people and staff safe.
- Some people had been unable to isolate in their rooms when required. Staff had adapted other rooms in the service to enable these people to have their own spaces.
- People were well supported to keep in touch with families and other people who mattered to them. This had included visits in the garden, by windows, and in open spaces in the community. Risk assessments were completed when staff supported people to meet family members in the community.
- The registered manager told us how they were planning for one person to be admitted to the service. Time was spent planning and preparing for their arrival. Regular video calls were held to help put them at ease about the home.
- Annual Christmas events were being held on live video calls. This was to help families see their loved ones and join in with activities and events.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Evergreen

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 15 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was assessing the risks and meeting shielding and social distancing rules. Not everyone understood how to socially distance; for these people there were detailed risk assessments in place.
- We were assured that the provider was admitting people safely to the home.
- We were assured that the provider was ensuring staff and other people used PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was ensuring infection outbreaks were effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date and in line with current guidance.