

AMJ Care Ltd

# Heathfield Care Home

## Inspection report

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11 March 2021

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Heathfield House is a residential care home and provides personal care for up to 23 people. At the time of inspection, 18 people were receiving a service.

We found the following examples of good practice.

All people and staff participated in regular whole home testing for Covid 19. Personal protective equipment (PPE) was readily available and there was plenty of it around the service. Staff wore and used PPE appropriately. Items coming into the service such as deliveries, post and parcels were subject to an isolation period

The premises were clean and odour free. There was an enhanced cleaning regime in place which included regular sanitisation of high touch areas. There was a clear system in the kitchen that identified crockery and cutlery from people who were in isolation and additional sanitisation processes were in place.

People had been supported to stay in touch with relatives using technology such as video and voice activated devices. People made cards and crafts which were sent to loved ones on special occasions, and a range of activities were available for people to participate in. These included group activities such as regular gentle exercise. People also made use of the fully accessible garden area.

All visitors and contractors were required to undertake Lateral Flow Device (LFD) tests on arrival. Visiting was in line with government guidance and had been adapted throughout the pandemic to ensure visiting was compliant with government guidelines.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Heathfield Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 March 2021 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.