

Helmreal Limited

# Court Nursing Home

## Inspection report

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23 March 2021

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## Ratings

Overall rating for this service

Good ●

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Court Nursing Home provides residential and nursing care to up to 31 people living with dementia or other mental health needs. At the time of the inspection there were 29 people living in the home.

We found the following examples of good practice.

The provider and registered manager had implemented appropriate procedures within the service to help minimise the spread of infection and help maintain people's safety during the COVID-19 pandemic. Infection prevention and control (IPC) guidance was displayed around the home so everybody was aware of guidance and the procedures in place, including visitors.

Staff had received IPC training, including the correct use of personal protective equipment (PPE). We observed staff using and disposing of PPE appropriately during the inspection. Regular cleaning schedules were in place and the provider had increased the number of domestic staff on duty each day to support the increased cleaning requirements.

Risks to people and staff had been assessed and appropriate measures taken to reduce risks relating to COVID-19. Social distancing was encouraged and communal areas, such as lounges, dining rooms and staff break areas, had been adapted to enable social distancing where possible. Improvements had been made within the home and new bathrooms created, as well as some en-suite bedrooms.

Staff and people living in the home underwent regular COVID-19 testing in line with government guidance. There were policies in place to guide staff of actions to take should anybody test positive or develop symptoms of COVID-19. People had their temperature monitored each day and this was increased to twice daily following the inspection, in line with current guidance.

Visitors were welcomed into the home following current guidance and a separate entrance and testing area was in use. Visitors completed a lateral flow test on arrival and had their temperature monitored. When relatives were unable to visit, staff supported people to maintain contact with their family members.

We were assured this service were following safe infection prevention and control measures to keep people safe.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

Further information is in the detailed findings below.

**Inspected but not rated**

# Court Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.