

Bury Metropolitan Borough Council

Choices for Living Well (Killelea)

Inspection report

Brandlesholme Road
Bury
Lancashire
BL8 1JJ

Tel: 01612535900

Date of inspection visit:
26 August 2021

Date of publication:
07 September 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Choices for Living Well (Killelea) is a service providing short term adult rehabilitation and reablement support for up to 36 people, accommodated across two floors. People can be supported for up to six weeks with a focus on regaining daily living skills, increasing confidence and maximising independence following a hospital admission or crisis at home.

We found the following examples of good practice

People who used the service were supported by a caring and dedicated staff team. Wellbeing was considered a high priority and we saw how staff took responsibility to ensure people did not feel isolated or lonely.

The primary focus of the service was around reablement and working with people to regain or maximise independence. Despite the challenges presented by COVID-19, staff remained focused on this and afforded everyone the best possible opportunity to return home or to suitable alternative accommodation.

A 'clean room' had been established for staff to enable enhanced levels of hygiene. Onsite shower and changing facilities were also available.

We were assured this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Choices for Living Well (Killelea)

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive COVID-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 26 August 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using Personal Protective Equipment (PPE) effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.