

Ashbourne Medical Practice

Inspection report

Clifton Road
Ashbourne
Derbyshire
DE6 1DR
Tel: 01335230085
www.ashbournemedicalpractice.co.uk

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Overall summary

We carried out an announced focussed follow-up inspection at Ashbourne Medical Practice Centre on 19 February 2020 to follow up on a requirement notice which was issued to the practice in March 2019.

The requirement notice was in relation to a breach of regulations of Regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulation 2014 relating to providing safe care and treatment.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good for providing safe care and treatment.

We found that:

- The practice had Patient Group Directives (PGDs) in place for nursing staff to administer medicines to patients which were appropriately signed and completed legal documents.
- Medicines were stored correctly including correct monitoring of fridges within the practice
- The practice completed an infection control audit and regular quarterly room checks to ensure the practice was safe to provide care and treatment.
- Patients with safeguarding concerns had clear documentation and alerts to highlight to staff their concerns.
- Prescription stationary was stored and recorded safely.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

Our inspection was conducted by a lead CQC inspector.

Background to Ashbourne Medical Practice

Ashbourne Medical Practice provides primary medical care services to approximately 8,600 patients. The practice is based in a building in the centre of Ashbourne located at Clifton Road, Ashbourne, Derbyshire, DE6 1DR.

The practice moved to the new purpose-built premises in September 2010 and provides a dispensary as well as working space for associated health and social care professionals who operate from the premises.

The practice has a General Medical Services (GMS) contract with NHS England. This is a contract for the practice to deliver primary care services to the local community.

At the time of the inspection the practice had five GP partners (three female and two male), one salaried GP, two advanced nurse practitioners, two practice nurses, two healthcare assistants, three dispensers and a practice business manager. The team were supported by administration and reception staff.

The practice is located within the area covered by Derby and Derbyshire Clinical Commissioning Group (CCG). The

CCG is responsible for commissioning services from the practice. A CCG is an organisation that brings together local GPs and experienced health professionals to take on commissioning responsibilities for local health services.

The practice was ranked as scoring 8 on the deprivation scale with 1 being the most deprived areas and ten being the least deprived areas. The practice population was slightly lower than average for patients under the age of 18 when compared to the local and national averages and had slightly higher numbers of patients over the age of 65 than the local and national averages.

The practice website provides information about the healthcare services provided by the practice.

The practice is open between 8am and 6.30pm on Monday to Friday and open until 8.30pm on Tuesday evenings. The practice was part of a GP federation where patients could access extended hours appointments at a different surgery each weekday until 8pm and from 10am-12pm on Saturday and Sundays.

When the practice is closed, patients are asked to contact NHS 111 for out-of-hours care or access out-of-hours hubs for appointments which are provided by DHU.