

Priory CC 32 Ltd

The Fleet

Inspection report

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Dartmouth
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Date of inspection visit:
12 March 2021

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06 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The Fleet is a care home that offers nursing and residential care to up to 39 people. Twenty-one people were living there on the day we inspected.

The Fleet was registered with us in April 2020 and this was their first inspection

We found the following examples of good practice:

People and staff were being supported emotionally to come to terms with the emotional impact of the outbreak and, there was an activity co-ordinator who supported people who needed to be in their room due to isolation or because of risks to their health.

People and staff were tested in line with the guidance and more often, if this meant everyone was emotionally reassured or checked to be free of the disease. Everyone was engaging with the vaccination programme.

People coming to live at the service first had to have a negative test for Covid-19. People were then isolated in their rooms for 14 days. This was achieved discreetly with rainbows placed on their door to signify to staff that they need to take extra precautions with their personal protection equipment (PPE) and people's clothes and personal items.

Visiting by families was presently being supported for those whose loved one's were at their end of life. Visiting for everyone was to resume on the 15 March 2021. Communications with families had taken place to enable one family member to be identified who could then visit in line with the new government guidance for visiting in care homes.

Visiting professionals were supported to enter the service safely and were checked for symptoms and whether they had had a recent test.

Staff were trained in safe infection control practices and this learning was refreshed at regular intervals. There was a morning 'huddle' and competency checks that were used to reinforce practice. Staff had the facilities available to shower and change into their uniforms on site. Their uniforms were being washed and prepared for them. This reduced the possibility of infection being taken home or into the community.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Fleet

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on the 12 March 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.