

Care UK Community Partnerships Ltd

Deewater Grange

Inspection report

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Chester
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20 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Deewater Grange provides accommodation for people requiring support with personal care. The service specialises in supporting older people living with dementia and other age-related conditions. The home can support up to 58 people and 18 people were living at the service at the time of the inspection.

We found the following examples of good practice.

- All visitors were asked to complete a health screening form and have their temperature checked before entering the service. Personal protective equipment (PPE) was available for visitors along with access to handwashing facilities and hand sanitiser.
- People and staff were taking part in regular COVID-19 testing.
- People had individual care plans in place that reflected their visiting arrangements and how they kept in touch with loved ones.
- Staff had all received training in infection prevention and control, COVID-19, handwashing and the wearing of PPE.
- The service had increased the cleaning schedules and routines to reduce the risks of cross infection.
- Staff had access to PPE and wore it appropriately.
- Staff had been kept informed of how to work safely throughout the pandemic and were confident in supporting people with a COVID-19 positive diagnosis.
- Clear processes were in place for the management of people with a COVID-19 positive diagnosis. The provider was following national guidelines.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Deewater Grange

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 20 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.