

Interhaze Limited

Stanbrook Care Home

Inspection report

Manor Road Precinct
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West Midlands
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Date of inspection visit:
10 November 2020

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30 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Stanbrook Care Home is a residential care home providing personal care to 25 older people; including people who may live with dementia. At the time of the inspection 21 people were being supported by the service. The accommodation is provided in one adapted building with bedrooms on the ground and first floor and a small garden area.

We found the following examples of good practice.

- Visitors to the home were required to have their temperatures checked and complete a Covid-19 screening questionnaire prior to entering the home. A visiting policy was in place and visitors were provided with Personal Protective Equipment (PPE) including a fluid resistant mask, aprons and gloves.
- People were assessed for high temperatures twice daily and where symptomatic, were isolated and tested for Covid-19 as soon as possible.
- People who had tested positive for Covid-19 self-isolated in line with current guidance.
- People were encouraged to comply with social distancing guidance where possible. Tables and chairs in the communal lounge and dining area had been rearranged and spaced out and communal areas were free of clutter. Staff break times were staggered to ensure only one staff member was in the staff room at any one time.
- People's social and emotional wellbeing needs were supported through visits from volunteers to engage in 1:1 activities to decrease the risk of social isolation.
- The provider had a dedicated Covid-19 lead who staff could contact for advice or support if needed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Stanbrook Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 10 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources to develop their approach.