

Joseph Rowntree Housing Trust

New Lodge

Inspection report

Rowntree Lodge
Haxby Road, New Earswick
York
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Date of inspection visit:
04 March 2021

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26 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

New Lodge comprises a residential care home and support to people living in extra care housing on the same site. The care home provides personal and nursing care to up to 45 people. At the time of the inspection, 25 people were living at the care home and 11 people were receiving personal care in the extra care housing.

We found the following examples of good practice:

- The service was a new, purpose-built home and the design and layout were conducive to enabling effective infection prevention and control practices. For instance, washable flooring and spacious rooms to allow for social distancing. The home was very clean.
- Staff used personal protective equipment appropriately and were knowledgeable about infection control procedures. The provider monitored practice and competence in this area.
- Policies in relation to COVID-19 were comprehensive and regularly reviewed to reflect best practice.
- There were robust visiting arrangements in place, including a bookings system, screening questionnaires, rapid lateral flow testing and use of personal protective equipment.
- The provider had taken action to support staff well-being throughout the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

New Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 4 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.