

Valorum Care Limited

# Denison House Care Home

## Inspection report

3 Denison Road  
Selby  
North Yorkshire  
YO8 8DA

Tel: 01757703884

Date of inspection visit:  
28 January 2022

Date of publication:  
24 February 2022

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Denison House is a residential care home providing personal and nursing care for up to 31 people. At the time of the inspection 27 people were living at the home.

We found the following examples of good practice.

Visits were facilitated in line with current guidance with screening and testing completed upon entry to the home. Visitors had access to appropriate Personal Protective Equipment (PPE).

An isolated visiting pod could be utilised in the event of a COVID-19 outbreak. This ensured people could maintain contact with relatives. Staff supported people to use video calls and people also had access to the telephone.

All staff and people living at the service received regular COVID-19 testing. Appropriate processes were in place and followed should anyone display symptoms of COVID-19.

Staff wore PPE to minimise the risk of COVID-19 infection transmission. Training was provided which included donning and doffing PPE and infection control however this needed to be updated.

Audits were completed and used to ensure the service provided safe care and to identify improvement.

The provider had an up to date infection prevention and control policy.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Denison House Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was using PPE effectively and safely. There was a lack of donning stations in the home which limited access to PPE, the registered manager took action to rectify this.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Cleaning records were in place for people's rooms however records for other areas of the service were informal and not well evidenced. We recommended the recording systems be developed to promote good practice.
- We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed. PPE practices were overseen by senior staff members however additional training needed updating. This was arranged by the registered manager.

We have also signposted the provider to resources to develop their approach.

### Visiting in care homes

Visiting arrangements were facilitated in line with current government guidelines and people were supported to communicate with their relatives and / or friends at times of COVID-19 outbreak.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.