

Nethermoor Care Killamarsh Ltd

Nethermoor Care Home

Inspection report

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Killamarsh
Sheffield
South Yorkshire
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Tel: 01142481418

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09 June 2022

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05 July 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

About the service

Nethermoor Care Home is a residential care home providing personal care to up to 33 people. The service provides support to older people and people living with dementia. At the time of our inspection there were 26 people using the service.

People's experience of using this service and what we found

The provider had recently taken over the service and had identified there were unsafe practices around medicine management. The provider had created an action plan to implement improvements. This included a new medicines policy, updated systems and policies and staff training.

For more details, please see the full report which is on the CQC website at www.cqc.org.uk

Rating at last inspection

The last rating for the service under the previous provider was Good, published 10 April 2019.

Why we inspected

The inspection was prompted in part due to concerns received about medicine management. A decision was made for us to inspect and examine those risks.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Nethermoor Care Home

Detailed findings

Background to this inspection

The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Health and Social Care Act 2008.

This was a targeted inspection to check whether the provider was supporting people to take their medicines safely.

Inspection team

This inspection was carried out by one inspector.

Service and service type

Nethermoor Care Home is a 'care home'. People in care homes receive accommodation and nursing and/or personal care as a single package under one contractual agreement dependent on their registration with us. Nethermoor Care Home is a care home without nursing care. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Registered Manager

This service is required to have a registered manager. A registered manager is a person who has registered with the Care Quality Commission to manage the service. This means that they and the provider are legally responsible for how the service is run and for the quality and safety of the care provided.

At the time of our inspection there was a registered manager in post.

Notice of inspection

This inspection was unannounced.

What we did before the inspection

We reviewed information we had received about the service since the last inspection. We sought feedback

from the local authority and professionals who work with the service. The provider was not asked to complete a Provider Information Return (PIR) prior to this inspection. A PIR is information providers send us to give some key information about the service, what the service does well and improvements they plan to make.

During the inspection

We reviewed the systems used to support people to take their medicines safely. We spoke with the registered manager, area manager, managing director and nominated individual. The nominated individual is responsible for supervising the management of the service on behalf of the provider.

Is the service safe?

Our findings

Safe – this means we looked for evidence that people were protected from abuse and avoidable harm.

This is the first inspection of this newly registered service. This key question has not been rated as we have not looked at all of the safe key question at this inspection.

Using medicines safely

- Medicines had not always been safely managed.
- When the provider took over this home 22 days before this inspection they identified that medicines were not safely managed. For example, they found medicine stock checks to be incorrect and one person's medicines were out of stock.
- The provider identified the systems used to record, store, administer and dispose of medicines were not fit for purpose. There was no guidance for staff to follow when supporting people to take medicines that were prescribed on an 'as required' basis [PRN].
- The provider implemented a new medicines policy and ensured staff had access to this to guide their practice.
- The provider liaised with external professionals such as healthcare professionals and a pharmacist to receive their support whilst changing the systems and processes within the home.
- The provider was in the process of writing PRN guidance and ensuring staff had access to these.
- The provider had a detailed action plan in place demonstrating how and when they would ensure improvements were implemented.