

HC-One Limited

# Silverwood (Rotherham)

## Inspection report

Flanderwell Lane  
Sunnyside  
Rotherham  
South Yorkshire  
S66 3QT

Tel: 01709532022

Website: [www.hc-one.co.uk/homes/silverwood-sunnyside/](http://www.hc-one.co.uk/homes/silverwood-sunnyside/)

Date of inspection visit:  
26 February 2021

Date of publication:  
16 March 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Silverwood Care Home is a care home which can accommodate up to 64 people who require accommodation for personal care. The home consists of one adapted building. At the time of our inspection there were 34 people living in the home.

We found the following examples of good practice.

- The home had robust systems in place to support relatives to visit their family members, minimising the risk of infection. There was a designated room to facilitate visits. Zoom calls had also been facilitated for relatives who were unable to visit and the registered manager provided weekly updates to relatives to ensure communication was maintained.
- The service had dedicated staff to ensure people were admitted safely and continued to be supported in the service in accordance with national guidance. They supported people and their relatives to understand the policies and procedures surrounding protection against COVID 19, the isolation processes and how the service could help them to keep people safe.
- The registered manager and staff had considered how to prevent social isolation during the pandemic. They had put in place additional activities to ensure people's well-being.
- We observed signage around the home to guide staff on the use of protective personal equipment (PPE). Processes were in place for staff to put on, take off and dispose of PPE when entering and leaving the premises. We observed staff wearing PPE appropriately. The premises were clean and hygienic.
- Tests for COVID-19 were being carried out in line with guidance. Staff also had regular lateral flow tests (LFT) to ensure any staff who were not presenting with any symptoms were identified promptly.
- Risk assessments were in place to consider and reduce any impact to people who used the service and staff who may be disproportionately at risk of COVID-19. These included Black, Asian and Minority Ethnic groups (BAME), people with learning disabilities and people with dementia.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Silverwood (Rotherham)

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.