

Mapleton Care Group Ltd

# Mapleton Court Care Home

## Inspection report

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Date of inspection visit:  
04 November 2020

Date of publication:  
25 November 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Mapleton Court is a care home providing accommodation and personal care to older people, some of whom are living with dementia. The service can support up to 60 people in three adapted buildings.

We found the following examples of good practice.

- The premises were clean and well maintained. Four hourly cleaning schedules had been introduced, which included tasks such as sanitising key code panels and light switches.
- All staff had received recent training in infection control and prevention and their competency in this was regularly checked by managers.
- Visits were restricted at the time of this inspection. Relatives and friends were kept informed of any visiting restrictions and the guidelines they were expected to follow.
- Comprehensive, person centred care records were completed with the person on admission to the service. The records included detailed risk assessments with clear guidance for staff. One of the risk assessments was for 'Support following Positive Coronavirus test (not requiring hospital care)'.  
The records included detailed risk assessments with clear guidance for staff. One of the risk assessments was for 'Support following Positive Coronavirus test (not requiring hospital care)'.
- As a result of the Coronavirus pandemic additional actions had been taken to further reduce the risk of the spread of infections. Staff were allocated to work in only one of the two units. New procedures had been implemented to restrict access to internal communal work spaces, such as the kitchen.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Mapleton Court Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 4 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.