

Naizrah Care Ltd

Hope Lodge Care Home

Inspection report

98 Farley Hill
Luton
Bedfordshire
LU1 5NR

Tel: 07861888644
Website: www.hopelodgecenter.co.uk

Date of inspection visit:
28 January 2021

Date of publication:
19 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Hope Lodge is a 'care home' providing accommodation and personal care to a maximum of three people who have a range of learning disabilities. Currently three people live at the home.

We found the following examples of good practice.

- The home was clean and well ventilated. There was a safe process to manage people's laundry.
- We observed staff wearing personal protective equipment (PPE) correctly. Staff received training in relation to PPE. Staff were observed to maintain good social distancing during the inspection.
- Staff and people at the home received regular COVID-19 tests in line with the current government guidance.
- The registered manager was monitoring key aspects of infection protection control (IPC) to promote people's safety. The home had not had any cases of COVID-19 so far during the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Hope Lodge Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 28 January 2021 and was announced in order to request information about COVID-19 practices at the home.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.