

Croft Care Trust

The Croft Nursing Home (Barrow)

Inspection report

The Croft
Hawcoat Lane
Barrow In Furness
Cumbria
LA14 4HE

Tel: 01229820090

Date of inspection visit:
25 February 2022

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25 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Croft Nursing Home (Barrow) provides accommodation and personal and nursing care for up to 46 people with a physical disability and/or a learning disability. Accommodation is provided in the main nursing home and in three bungalows and a semi-detached house in the grounds of the nursing home.

We found the following examples of good practice.

Staff carried out robust checks on people visiting the service to reduce the risk of them spreading infection. This included checking people's temperatures and visitors were asked to show evidence of a negative Lateral Flow Device COVID-19 test, taken on the day of their visit.

People had been supported to maintain relationships that were important to them. The registered manager had followed government guidance about visiting in and out of care homes.

Staff used appropriate Personal Protective Equipment, (PPE), to protect people from the risk of infection. The staff were trained in Infection Prevention and Control and how to use PPE safely. PPE was stored securely to prevent cross-contamination and was available in areas all around the service as needed.

The registered manager had kept up to date with government guidance throughout the pandemic. They had shared changes to the guidance with the staff team.

The registered manager ensured government guidance was followed when people were admitted to the service.

The registered manager and staff had been creative at developing activities for people to follow in the service when access to the community was restricted. They had worked with specialist services to develop activities to enhance individuals' quality of life.

The registered manager followed government guidance on COVID-19 testing. Staff and people who lived at the service were tested regularly for COVID-19. The registered manager ensured staff deployed to work in the service were fully vaccinated against COVID-19, unless exempt. The registered manager had worked with healthcare teams to support people who lived at the service to be vaccinated against COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Croft Nursing Home (Barrow)

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25 February 2022 and was announced. We gave the service one day's notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The registered manager was following government guidance about visiting in and out of the home. They had supported people to access the community in a safe way when this was allowed.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.