

Leonard Cheshire Disability

Quantock House

Inspection report

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Date of inspection visit:
28 January 2021

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23 February 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

About the service

Quantock House is a residential care home providing personal care and accommodation for up to six people with a learning disability. The service is laid out over two floors, with communal areas on the ground floor, such as a lounge and dining room.

We found the following examples of good practice.

Procedures were in place for staff and visitors on entry to the service to minimise the risks of transmission. A visiting policy was in place which explained how different visits would be conducted safely. There were good stocks of personal protective equipment (PPE).

Staff had received training in infection control, including how to use PPE. Staff we spoke with were clear on the procedures and systems in place. We highlighted there was not a designated pedal bin at the PPE station to dispose of PPE. The registered manager said this would be addressed.

People were being supported to maintain social relationships and access the community.

Regular testing was carried out for people and staff. Where people lacked capacity to make specific decisions appropriate assessments had been conducted.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Quantock House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 28 January 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.