

Woodean Limited

Sunhill Court Nursing Home

Inspection report

Mill Lane
High Salvington
Worthing
West Sussex
BN13 3DF

Tel: 01903261563

Date of inspection visit:
21 January 2022

Date of publication:
17 February 2022

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	-------------------------

Summary of findings

Overall summary

Sunhill Court Nursing Home is a 40 bedded service registered to provide accommodation and personal or nursing care to older people, predominantly to people living with dementia. The building comprised of three floors with lift access. There was one large communal lounge with zoned areas and an accessible garden. There were 32 people living at the service at the time of the inspection.

We found the following examples of good practice:

The provider facilitated safe visiting arrangements by enabling people's families and friends to book a visit online or by telephone.

The provider had a detailed contingency plan setting out how to handle any future COVID-19 outbreaks and how to minimise the risk of spread of the infection. The plan was updated with relevant resources and reporting details and accessible to the management team and staff.

The provider had actively recognised the commitment and contribution of staff during the COVID-19 pandemic and ensured the team benefitted from various recognition schemes.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Sunhill Court Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 21 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were somewhat assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were somewhat assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We were somewhat assured in some areas because we found the following example of where practice could be improved:

The provider had a policy relating to Covid-19 and a health and safety policy regarding infection prevention and control. Policies, procedures and practices were not fully in line with current government guidance and the Health and Social Care Act 2008: code of practice on the prevention and control of infections. In particular, the provider had not carried out individual risk assessments for staff or people using the service in relation to COVID-19. While we saw some examples of individualised procedures in place to reduce the risk of infection, the provider could not demonstrate that it had systematically assessed and addressed relevant individual risk factors to keep people safe. The management team acknowledged this was a concern and told us they would start to implement these assessments straight away.