

Amson Care Ltd

Shiels Court Care Home

Inspection report

4 Braydeston Avenue
Brundall
Norwich
Norfolk
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Tel: 01603712029

Date of inspection visit:
10 November 2020

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14 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Shiels Court is a 'care home'.

The care home accommodates up to 43 people in one adapted building. At the time of this inspection there were 35 people living in the service. The service provides accommodation and personal care to people living with dementia and mental ill-health.

We found the following examples of good practice

People who used the service had individualised care plans on supporting people who used the service who would not stay in their bedroom self-isolating.

People who used the service who did not have the capacity to agree to testing had their rights under Mental Capacity Act protected by the processes in place and how they were implemented.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below

Inspected but not rated

Shiels Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 10 November 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.

We have also signposted the provider to resources to develop their approach.