

# The Franklyn Group Limited

# Stobars Hall

## Inspection report

Kirkby Stephen  
Kirkby Stephen  
Cumbria  
CA17 4HD

Tel: 01768371291  
Website: [www.thefranklyngroup.com](http://www.thefranklyngroup.com)

Date of inspection visit:  
15 January 2021  
21 January 2021

Date of publication:  
03 February 2021

## Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	<b>Inspected but not rated</b>
----------------------	--------------------------------

# Summary of findings

## Overall summary

Stobars Hall is a residential care home which can accommodate up to 38 older people in one adapted building. One wing, on the ground floor, specialises in providing care to people living with dementia. At the time of our inspection there were 19 people living at the service.

We found the following examples of good practice.

- Staff had completed infection and prevention control training and were able to explain the correct procedures for putting and taking off PPE. Posters were situated around the building advising on appropriate hand washing techniques and how to put on and take off PPE.
- Systems were in place to support visitors to access the service safely and reduce the risk of them spreading infection.
- People were supported to maintain contact with their loved ones in the absence of face to face visits.
- Quality assurance audits were completed to ensure safe infection control practices were being followed and to identify any improvements.
- Staff spoke positively about the support they received from the registered manager and deputy manager. Additional resources had been sourced to support staff's mental health and wellbeing.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Further information is in the detailed findings below.

**Inspected but not rated**

# Stobars Hall

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

We spoke with two people who used the service about their experience of the care provided. We spoke with five members of staff including, the registered manager, the deputy manager and care workers.

A variety of records relating to the management of the service, including training data, quality assurance records and policies and procedures were reviewed.

This inspection took place on 15 and 21 January 2021 and was announced. The inspection was carried out by one inspector.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.