

HF Trust Limited

# Walberton (South Coast)

## Inspection report

Freeman Close, Eastergate Lane  
Walberton  
Arundel  
West Sussex  
BN18 0AE

Tel: 01243542714

Date of inspection visit:  
17 February 2022

Date of publication:  
22 April 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Walberton (South Coast) is a residential care service. The service consisted of four houses Russett, Melrose, Pippin and Fortune. Russett and Melrose were bigger than most domestic style properties. It is registered to provide support for up to 33 people living with complex needs, a learning disability and autistic people. 23 people were living at the service, at the time of the inspection.

We found the following examples of good practice.

The home was clean and hygienic and there were cleaning schedules in place for people's rooms and shared spaces. We observed cleaning taking place during the inspection in line with best practice guidance. 'High touch' areas were regularly cleaned, and cleaning records reviewed daily to ensure schedules had been met and any concerns could be addressed. The buildings were generally well maintained and easy to keep clean, there were areas where paint had come away on door frames and the registered manager explained this had been reported to be scheduled for maintenance.

There were robust laundry systems in place to ensure contaminated laundry was kept separate from other laundry and was washed at a suitable temperature to reduce the risk of the spread of infection. Each house had personal protective equipment (PPE) by the entrance and at intervals in the corridors. We observed staff using PPE appropriately. Staff had received training and kept up to date with changes in guidance.

The home was following current visiting guidance. During the recent outbreak of COVID-19 relatives were kept informed and staff supported people to use video and audio call to keep in touch. Visiting had been resumed at the time of the inspection.

Staff supported people to be vaccinated using a range of communication methods to help people understand. Everyone had had both vaccinations and the vaccine booster. All staff had been vaccinated. We observed people confident to be supported by staff wearing PPE.

During the outbreak the registered manager had adjusted the rota to ensure staffing was cohorted to each house separately. People with a learning disability and autistic people can find social distancing difficult so staff had arranged furniture to help people, for example replacing a sofa with armchairs set at a distance. People were supported to maintain good hand and personal hygiene. Staff increased observation of people to ensure shared spaces they had visited could be frequently cleaned to reduce the risk of cross contamination.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Walberton (South Coast)

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 February 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The registered manager told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.