

Shiregreen Medical Centre

Inspection report

492 Bellhouse Road
Sheffield
South Yorkshire
S5 0RG
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services well-led?

Good 

Overall summary

We carried out an announced focused inspection at Shiregreen Medical Centre on 23 July 2019. At this inspection we followed up on breaches of regulations identified at a previous inspection on 20 November 2018.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

At the last inspection in November 2018 we rated the practice as requires improvement for providing safe and well led services because safety risk management processes and systems and processes to ensure good governance in accordance with the fundamental standards of care were not effective.

At this inspection, we found the provider had satisfactorily addressed these issues.

We have rated this practice as good overall.

We rated the practice good for providing safe and well led services because:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- The provider had established effective systems and processes to ensure good governance in accordance with the fundamental standards of care.

We reviewed areas where we recommended the practice should improve from the November 2018 inspection and found the practice had acted on these recommendations. For example:

- A system had been implemented to check prescriptions prescribed to patients with poor mental health had been ordered by patients.

Whilst we found no breaches of regulations, the provider **should:**

- Take action to monitor antibiotic prescribing data to ensure it is effective.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

Our inspection team was a CQC Inspector.

Background to Shiregreen Medical Centre

Shiregreen Medical Centre is located in a purpose built health centre at 492 Bellhouse Road, Sheffield, S5 0RG and has a branch site at Melrose Surgery, 120a Burngreave Road, Sheffield, S3 9DE. The practice provides services for 8,100 patients under the terms of the NHS General Medical Services contract.

Public Health England data shows the catchment area is classed as within one of the first most deprived areas in England with 24% of the practice population being of black and minority ethnicity. The age profile of the practice population is broadly similar to the other GP practices in the Sheffield Clinical Commissioning Group (CCG) area with a higher number of patients aged 15 to 65 years.

The practice has two female GP partners and a business managing partner, one female and two male salaried GPs, an advanced nurse practitioner, three practice nurses, three healthcare assistants and a team of reception and administration staff.

The provider had recently made changes to the partnership of the practice and the process to add a new registered manager to their CQC registration had commenced. The provider is registered with CQC to provide the regulated activities, diagnostic and screening, maternity and midwifery, family planning and treatment of disease, disorder or injury.

The practice is open 8am to 6pm Monday to Friday and 8am to 2.30pm Thursdays. The branch site at Melrose Surgery is open 8.30am to 12.30pm Monday to Friday. Morning and afternoon appointments are offered daily Monday to Friday with the exception of Thursday afternoons. Extended hours are offered Monday evenings until 8pm at the main site. Weekend and evening appointments are offered at one of the six satellite clinics in Sheffield, in partnership with other practices in the area. Out of hours care can be accessed by calling the NHS 111 services when the practice is closed and at weekends.