

Blackpool Borough Council

The Arc

Inspection report

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29 October 2020
03 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

About the service

The Assessment and Rehabilitation Centre (The ARC), is an integrated provider with the health service and social services working together to provide care and support for up to 33 people. The staff team consists of rehabilitation support workers, occupational therapists, physiotherapists and nurses. There were 26 people staying at The ARC when we completed our inspection.

We found the following examples of good practice.

- ☐ Staff were following the latest guidance to reduce the risk of cross infection. Personal protective equipment (PPE) was easily accessible to staff who used and disposed of it correctly. All visitors were health screened and provided with PPE on entering the building.
- ☐ People were able to be admitted to the service even if COVID-19 positive or COVID-19 status unknown. Areas within the home were zoned, dependent on the COVID-19 status of each person and staff worked in specific zones. People were admitted safely and isolated in their room throughout their stay.
- ☐ Staff followed social distancing and shielding rules. Changes had been made to the layout of rooms throughout the building to assist with social distancing.
- ☐ Risk assessments relating to COVID-19 were completed and regularly updated. Cleaning schedules had been increased and were frequently monitored.
- ☐ Staff had completed infection prevention and control (IPC) training. The manager monitored and audited staff completing hand hygiene and correct use of PPE. Staff and people supported were regularly tested for COVID-19.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

The Arc

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 29 October 2020 and 03 November and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.