

# Woodingdean Medical Centre

## Inspection report

Warren Road  
Woodingdean  
Brighton  
East Sussex  
BN2 6BA  
Tel: 01273307555  
[www.woodingdeansurgery.co.uk](http://www.woodingdeansurgery.co.uk)

Date of inspection visit: 1 October 2019  
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an announced comprehensive inspection at Woodingdean Medical Centre on 1 October 2019 as part of our inspection programme.

We decided to undertake an inspection of this service following our annual review of the information available to us. This inspection looked at the following key questions:

- Safe
- Effective
- Caring
- Responsive
- Well-led

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as **good overall and good for all population groups**.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm, however.

- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

The provider **should**:

- Review the safety alert log so that all actions were recorded and logged appropriately.
- Continue to review and improve the uptake of cervical smears.
- Continue to take action to improve exception reporting and the management of long-term conditions.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Dr Rosie Benneyworth** BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Population group ratings

<b>Older people</b>	<b>Good</b>	
<b>People with long-term conditions</b>	<b>Good</b>	
<b>Families, children and young people</b>	<b>Good</b>	
<b>Working age people (including those recently retired and students)</b>	<b>Good</b>	
<b>People whose circumstances may make them vulnerable</b>	<b>Good</b>	
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Good</b>	

## Our inspection team

Our inspection team was led by a CQC lead inspector.  
The team included a GP specialist adviser.

## Background to Woodingdean Medical Centre

Woodingdean Medical Centre is located in the Woodingdean area of Brighton. The practice is located in a purpose built building that also accommodates a community pharmacy. There are good local transport links to the practice.

Services are provided from:

Warren Road  
Woodingdean  
Brighton  
East Sussex  
BN2 6BA

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services, family planning services, surgical procedures and treatment of disease, disorder or injury.

Woodingdean Medical Centre is situated within the NHS Brighton and Hove City Clinical Commissioning Group (CCG) and provides services to approximately 9,000 patients under the terms of a general medical services (GMS) contract.

The provider is a partnership, made up of two GP partners (male and female). The practice employed eight salaried GPs (male and female), five female practice nurses, two

healthcare assistants and a phlebotomist (all female). In addition, the practice employed a practice manager, two reception supervisors and a team of administrative staff. The practice is part of a wider network of GP practices.

There are higher than average number of patients over the age of 65, 10% of patients are over 75 compared with 6% locally and 3.6% of patients are over 85 compared with 1.9% locally. Life expectancy is higher than average, for males it is 80.3 years compared with a CCG average of 78.8 years and for females it is 86.4 years compared with 83.4 years CCG average. Information published by Public Health England, rates the level of deprivation within the practice population group as 6, on a scale of one to ten. Level 10 represents the lowest levels of deprivation and level one the highest.

The practice is open from 8.30am to 6.30pm Monday to Friday with extended hours appointments available on alternate Tuesday and Wednesday evenings between 6.30pm and 8pm. Extended GP hours are also available between 6.30pm and 8.30pm Monday to Friday and between 8am and 2pm Saturday via the local CCG extended access programme.

The practice has opted out of providing Out-of-Hours services to its own patients and uses the services of a local Out-of-Hours provider when it is closed.

More information in relation to the practice can be found on their website:

[www.woodingdeansurgery.co.uk](http://www.woodingdeansurgery.co.uk)