

# Albany Farm Care (Hampshire) Limited Holt Farm Care Limited

## Inspection report

Hopcroft Holt  
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12 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Holt Farm Care Limited is a care home registered to provide accommodation, personal and nursing care for up to 6 people with a range of needs, including learning disabilities and mental health needs. There were 6 people living at the service at the time of our visit.

We found the following examples of good practice.

There were robust entrance procedures in place including, hand washing facilities, temperature recording and Covid-19 lateral flow tests (LFT). LFT are the tests that give an instant result.

The provider had good systems to ensure safe admissions, including only allowing new admissions after a confirmed negative result of the Covid-19 test.

Staff ensured people were able to stay in touch with their families using technology, such as Face Time. Visitors were allowed if pre-arranged with good plans in place to protect all concerned. The registered manager kept in regular contact with families to ensure lines of communication were kept open.

Staff had been trained in infection prevention and control and Covid-19 and followed robust PPE [personal protective equipment] protocols. Staff understood the correct donning and doffing procedure to ensure PPE was being correctly used.

Regular testing for Covid-19 was conducted for both people living at the service and the staff. There was a comprehensive contingency plan of what to do in case of an outbreak.

Infection control audits took place and the cleaning of all areas including regular touchpoint surfaces. Staff confirmed this reduced infection risks.

Risk assessments to ensure appropriate support for staff had been carried out, these included individual health conditions and personal circumstances. Staff had access to dedicated counselling and advice if they been affected directly or indirectly by Covid-19. Staff told us they were happy with the support and guidance they had received from the registered manager and provider.

The registered manager reported good support from the local health professionals and the team at the provider's head office.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Holt Farm Care Limited

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 12 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.