

Voyage 1 Limited

87 Pinkneys Road

Inspection report

87 Pinkneys Road, Pinkneys Green, Maidenhead,
Berkshire, SL6 5DT
Tel: 01628 626 167

Date of inspection visit: 29 June 2015
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Ratings

Overall rating for this service

Good



Is the service safe?

Good



Overall summary

We carried out an unannounced comprehensive inspection of this service on 11 and 12 March 2015 at which a breach of legal requirements under the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010 was found. We made a compliance action in relation to required checks for agency staff working at the service.

After the comprehensive inspection, the provider wrote to us to say what they would do to meet legal requirements in relation to the breach and submitted an action plan. We undertook a focused inspection on the 29 June 2015 to check that they had followed their plan and to confirm that they now met legal requirements.

This report only covers our findings in relation to this topic. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for '87 Pinkneys Road' on our website at www.cqc.org.uk.

Pinkneys Road provides accommodation for up to three people with learning disabilities who require support with their personal care. There were three people living at the home at the time of our inspection.

Pinkneys Road has a registered manager in place. A registered manager is a person who has registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the service is run.

At our focused inspection on the 29 June 2015, we found that the provider had made improvements and had followed their plan which they had told us would be completed by June 2015. We found all legal requirements had been met.

Recruitment checks were now in place to ensure people were safeguarded by staff who had their suitability to work within the service assessed.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was safe.

Recruitment checks were now in place to ensure people were safeguarded by staff who had their suitability to work within the service assessed.

Good



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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.

We undertook an unannounced focused inspection of Pinkneys Road on 29 June 2015. This inspection was done to check that improvements to meet legal requirements planned by the provider after our visit on 11 and 12 March 2015 had been met. The inspection was undertaken by an inspector. The service was inspected against one of the five questions we ask about services: Is the service safe?

We looked at copies of recruitment checks for agency staff to ensure their suitability to work with people who use the service.

Is the service safe?

Our findings

At our previous inspection on the 11 and 12 March 2015 we found required checks for agency staff working at the service were not always completed. This included photographs of agency staff and their Disclosure and Barring service checks (DBS). This meant people were potentially placed at risk from people who were not assessed as suitable to work with people who used the service.

We served a compliance action in respect of a breach of Regulation 21 and Schedule 3 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010, which corresponds to Regulation 19 and Schedule 3 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. The provider submitted an action plan which stated they had made improvements and would no longer be in breach by 15 June 2015.

We found appropriate checks were now in place for agency staff. An induction checklist was completed for each agency worker which demonstrated they had been inducted into the service. This included information on the environment, people who used the service and conduct. Profiles were created for agency workers which detailed the required checks under Schedule 3 which includes proof of identity including a recent photograph and a DBS check. Where photographs were not submitted by the agency, any agency workers attending the service had their photo identification card checked. The registered manager advised us that if an agency worker came to the service with no identification, they would not be allowed to enter the service. This meant people were safeguarded against the risks associated with staff who had not undergone the required checks to ensure their suitability to work with people who used the service.