

# Dr Joseph Arayomi

## Inspection report

West Wing, Dipple Medical Centre  
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[www.arayomisurgery.nhs.uk/index.aspx](http://www.arayomisurgery.nhs.uk/index.aspx)

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an announced focused inspection at Dr Joseph Arayomi on 11 February 2020 as part of our inspection programme. Prior to our inspection we undertook an annual regulatory review of the information available and made the decision that the overall quality of care had not changed. This inspection was completed to follow up on a previous breach of regulation in the key question of safe, to review the requires improvement rating of this key question and look at any areas where we advised the provider should make changes.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

At this inspection we found the provider to be good at providing safe care and treatment.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.

- Policies for safeguarding were personalised to the practice and contained details identifying the safeguarding lead. Other policies were also personalised to the practice.
- Recruitment processes kept patients safe.
- There was a system in place to review the registration status of clinical staff.
- A record was kept of staff immunisations in line with current guidance.
- Prescription stationery was kept securely.
- Complaints and significant events were disseminated to relevant staff and learning discussed.
- There were systems in place to engage patients and carers in national screening programmes.
- Latest published data for patients with Chronic Obstructive Pulmonary Disease (COPD) shows that performance has improved.
- There was a business continuity plan in place, which was accessible and known to all staff.
- There was a vision and strategy which all staff were aware of and involved in.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

**Dr Rosie Benneyworth BM BS BMedSci MRCGP**

**Chief Inspector of Primary Medical Services and Integrated Care**

## Our inspection team

Our inspection team was led by a CQC lead inspector and included a second CQC inspector.

## Background to Dr Joseph Arayomi

Dr Joseph Arayomi is located at the Dipple Medical Centre in Basildon. There is a large car park for use by the practice and the other three practices located within the medical centre.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services, treatment of disease, disorder or injury, family planning and surgical procedures.

Dr Joseph Arayomi is situated within Basildon and Brentwood Clinical Commissioning Group (CCG) and provides services to approximately 2,285 patients under the terms of a general medical services (GMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The provider is a currently a single-handed male GP who registered with the CQC in October 2013. The provider is due to change with the addition of a partner which will

change it's CQC registration from an individual to a partnership. The practice employs a part-time salaried female GP, a locum nurse in addition to their own practice nurse, a health care assistant and several administration staff.

There are higher than average number of patients under the age of 18, and fewer patients aged over 65 than the national average. The National General Practice Profile states that 91% of the practice population is from a white background, and 5% from a Black background. A further 4% of the population originates from Asian, mixed or other non-white ethnic groups. Information published by Public Health England, rates the level of deprivation within the practice population group as two, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. Male life expectancy is 77 years compared to the national average of 79 years. Female life expectancy is 80 years compared to the national average of 83 years.