

Meridian Healthcare Limited

Kirkby House Residential Care Home

Inspection report

James Holt Avenue
Kirkby
Knowsley
Merseyside
L32 5TD

Tel: 01512899202

Date of inspection visit:
19 August 2020

Date of publication:
01 September 2020

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	--------------------------------

Summary of findings

Overall summary

Kirkby House Residential Care Home provides accommodation and personal care for up to 44 older people and people living with dementia. Accommodation is in single rooms with the majority having en-suite facilities. Communal facilities include bathrooms, lounges, dining rooms and an accessible garden area.

We found the following examples of good practice.

Staff were provided with current infection prevention and control (IPC) guidance and the provider kept them up to date through newsletters and emails. Well stocked and clearly signed personal protective equipment (PPE) stations were located around the service.

Staff had completed IPC training and underwent regular competency checks to ensure they knew how to keep people safe during the COVID-19 pandemic.

Staff told us they felt safe at work and well supported by the registered manager and senior staff. Staff were provided with details of counselling services should they wish to access independent support with their wellbeing.

There were two designated infection control leads who worked effectively with other staff to ensure infection prevention and control measures were followed. Risk assessments and clear cleaning schedules related to Covid-19 were in place and monitored. There was increased cleaning of high touch areas and surfaces.

People told us staff always wore the required PPE and that they felt safe living at Kirkby House. Staff observed social distancing whilst supporting people to engage in activities and when spending time with people who chose to remain in their rooms.

People received support to stay in touch with family and friends through telephone and video calls. Window and garden visits were arranged in a safe way.

People, staff and family members received regular updates to make sure they understood the precautions being taken, and how to keep people safe.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

Kirkby House Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 19 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.