

Burleigh Medical Centre

Inspection report

Burleigh Street
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services well-led?

Good 

Overall summary

We carried out an inspection of Burleigh Medical Centre due to the length of time since the last inspection. Since our last inspection in May 2016 the practice had changed its name from Park Grove Surgery and moved to new purpose built premises at Burleigh Medical Centre.

Following our review of the information available to us, including information provided by the practice, we focused our inspection on the following key questions:

- Safe
- Effective
- Well-led

Because of the assurance received from our review of information we carried forward the ratings for the following key questions:

- Caring
- Responsive

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups apart from working age people which is requires improvement. This was because:

- Performance data was below national averages for cervical cancer screening.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The way the practice was led and managed promoted the delivery of high-quality, person-centred care.

Whilst we found no breaches of regulations, the provider **should:**

- Review and improve cervical cancer screening.
- Provide a sepsis awareness session for non-clinical staff.
- Implement a procedure to review non-medical prescribing.
- Continue to monitor prescribing of anti-inflammatory and hypnotic medicines.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good 
People with long-term conditions	Good 
Families, children and young people	Good 
Working age people (including those recently retired and students)	Requires improvement 
People whose circumstances may make them vulnerable	Good 
People experiencing poor mental health (including people with dementia)	Good 

Our inspection team

Our inspection team was led by a CQC lead inspector and included a GP specialist advisor.

Background to Burleigh Medical Centre

Burleigh Medical Centre is located at Burleigh Street, Barnsley, S70 1XY and has a branch surgery at the Roundhouse Medical Centre, Wakefield Road, Barnsley, S71 1TH.

The practice is registered with the CQC to carry out the following regulated activities - diagnostic and screening procedures, surgical procedures, maternity and midwifery services and treatment of disease, disorder or injury.

The practice has a contract with the NHS Barnsley Clinical Commissioning Group (CCG) which is made up of 33 general practices. The practice provides General Medical Services (GMS) and offers enhanced services for various immunisation checks.

When the practice is closed, out of hours cover for emergencies is provided by Barnsley Healthcare Federation CIC. The practice is part of the local primary care network of GP practices and the Federation. At the time of our inspection there were 11,454 patients on the practice list.

The practice has three male GP partners, two male salaried GPs, three female advanced nurse practitioners, three practice nurses, two healthcare assistants, a practice manager and an extensive reception and administrative team.

Burleigh Medical Centre is in one of the more deprived areas of Barnsley. The practice catchment area is classed as being within the second most deprived areas in England. The practice scored two on the deprivation measurement scale; the deprivation scale goes from one to 10, with one being the most deprived. People living in more deprived areas tend to have greater need for health services. National General Practice Profile describes the practice ethnicity as being 96.9% white British, 1.1% Asian, 0.8% black, and 0.8% mixed and 0.3% other non-white ethnicities.

The practice demographics show a slightly higher than average percentage of people in the 65+ year age group. Average life expectancy is 77 years for men and 82 years for women compared to the national average of 79 and 83 years respectively.