

# Holmwood Residential Care Limited

# Glenfield Woodlands Care Home

## Inspection report

11 Holmwood Drive  
Glenfield Woodlands, Glenfield  
Leicester  
Leicestershire  
LE3 9LG

Tel: 01162871696  
Website: [www.pearlcare.co.uk](http://www.pearlcare.co.uk)

Date of inspection visit:  
28 January 2022

Date of publication:  
15 February 2022

## Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	<b>Inspected but not rated</b>
----------------------	--------------------------------

# Summary of findings

## Overall summary

Glenfield Woodlands is a residential care home that was providing personal care to 17 people at the time of the inspection.

We found the following examples of good practice.

The provider ensured there was a sufficient stock of Personal Protective Equipment (PPE) in place and infection control policies were in place. We observed staff wearing PPE in line with national guidance. The provider had ensured staff were skilled in infection prevention control training, which included how to put on and remove personal protective equipment (PPE).

The service was clean and odour free. There were regular areas where staff could use hand sanitising gel.

People had care plans in place which described how staff could reduce the risk of COVID-19 to them as individuals. If a person had tested positive for COVID-19, an isolation care plan was implemented to ensure the person was cared for safely.

There had been works carried out in the service to ensure good infection control and a comfortable living environment. Further works were required in areas of the laundry. However, this had been identified by the registered manager and a plan was in place to resolve these areas.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Glenfield Woodlands Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 January 2022 and was announced. We gave the service 48 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- The provider ensured measures were in place to facilitate visits to the service in line with government guidance. This included; completing a LFT (lateral flow test), showing proof of COVID-19 vaccinations, completing a questionnaire regarding health and having a temperature taken. The service offered alternatives to face to face visits where this was requested, including: video calls, emails, letters and social media.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.