

Silver Healthcare Limited

Rosebank Care Home

Inspection report

48 Lyons Road
Sheffield
South Yorkshire
S4 7EL

Tel: 01142618618
Website: www.silver-healthcare.co.uk

Date of inspection visit:
03 February 2021

Date of publication:
18 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Rosebank Care home is a residential care home providing personal care for older people, including people living with dementia. At the time of the inspection there were 19 people living in the service. We found the following examples of good practice:

Effective systems were in place to ensure visitors to the service followed government guidelines for wearing Personal Protective Equipment (PPE). Facilities were available for visitors to sanitise their hands and put on PPE. Screening questions and a temperature check were standard requirements for all visitors.

Staff supervised all essential visitors to ensure social distancing and infection control guidelines were followed.

All staff were trained in safe IPC practices. We observed staff wearing appropriate PPE and sufficient supplies were available.

A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. There had been a good uptake of residents receiving the COVID-19 vaccine.

The environment was clean and hygienic. Enhanced cleaning took place daily.

People were supported to maintain contact with their relatives in different ways including window visits and video calls.

Staff knew how to respond to an outbreak of infection to ensure the safety of people and staff. Immediately following the inspection the service updated their emergency continuity plan to include this procedure.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Rosebank Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were somewhat assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date. The provider had carried out risk assessments and an emergency continuity plan had been updated to include actions to be taken during the Covid-19 pandemic.

The registered manager had a clear plan on how the home would isolate residents who were admitted into the home from hospital or if there was an outbreak of Covid-19. They were aware of the current government recommendations and had a plan to use specific rooms in the home for isolation if required. However, at the time of the inspection, this was not written down within their IPC policy or emergency continuity plan. Immediately following the inspection the service forwarded a copy of the procedure they had put in place.