

Teehey Lane Medical Centre – Dr. M Salahuddin

Quality Report

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Wirral
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service

Good 

Are services safe?

Good 

Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

We carried out an announced comprehensive inspection at Teehey Lane Medical Centre on 25 August 2016. The overall rating for the practice was good but required improvement for providing safe services. The full comprehensive report on the 25 August 2016 inspection can be found by selecting the 'all reports' link for Teehey Lane Medical Centre on our website at www.cqc.org.uk.

This inspection was an announced focused carried out on 25 May 2017 to confirm that the practice had carried out their plan to meet the legal requirements in relation to the breaches in regulations that we identified in our previous inspection on 25 August 2016. This report includes our findings in relation to those requirements.

Overall the practice is rated as good and good for providing safe services.

Our key findings were as follows:

- The practice had addressed the majority of the issues identified during the previous inspection 25 August 2016. Improvements included: further training for the lead GP with regards to updates on safeguarding and accessing safeguarding records within the computer system; and a system for managing uncollected prescriptions.

Professor Steve Field (CBE FRCP FFPH FRCGP)

Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The practice is rated as good for providing safe services. This was because the practice had addressed the issues identified during the previous inspection 25 August 2016. The lead GP for safeguarding had attended additional training and there were systems in place to monitor uncollected prescriptions.

Good



Teehey Lane Medical Centre – Dr. M Salahuddin

Detailed findings

Our inspection team

Our inspection team was led by:

Our inspection team was led by a CQC Lead Inspector.

Background to Teehey Lane Medical Centre – Dr. M Salahuddin

Teehey Lane Medical Centre is situated in the Bebington area of Wirral. There were 2100 patients on the practice register at the time of our inspection. The practice is situated in a residential area with over 25% of their patients being 65 years and over.

The practice has two GP partners, one male and one female, a practice nurse, a practice manager and a number of administration and reception staff.

The practice is open between 8am and 6.30pm Monday to Friday and extended hours are provided Monday 6.30pm to 8pm. There are also arrangements to ensure patients receive urgent medical assistance when the practice is closed. Out of hours patients are asked to contact the NHS 111 service to obtain healthcare advice or treatment.

The practice has a General Medical Services (GMS) contract and has enhanced services contracts which include childhood vaccinations.

Why we carried out this inspection

We carried out an announced comprehensive inspection at Teehey Lane Medical Centre on 25 August 2016. The overall rating for the practice was good but required improvement for providing safe services. The full comprehensive report on the 25 August 2016 inspection can be found by selecting the 'all reports' link for Teehey Lane Medical Centre on our website at www.cqc.org.uk.

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How we carried out this inspection

The inspector :-

- Carried out an announced inspection visit on 25 May 2017.
- Spoke to the lead GP and the practice manager.
- Reviewed safeguarding information and monitoring systems for uncollected prescriptions.

Are services safe?

Our findings

At our previous inspection on 25 August 2016, we rated the practice as requires improvement for providing safe services as the arrangements in respect of safeguarding required improvement. The practice had carried out the work we had requested when we undertook a follow up inspection on 25 May 2017.

Overview of safety systems and process

At our previous inspection, we found the system for managing safeguarding needed improvement.

At this inspection we found:-

- Arrangements were in place to safeguard children and vulnerable adults from abuse that reflected relevant legislation and local requirements.
- The lead GP for safeguarding (who was also the registered manager for the service) had undergone further training since the last inspection in safeguarding and was also aware of the Mental Capacity Act.

- In discussions with the lead GP for safeguarding, they could demonstrate their understanding of the safeguarding monitoring systems.
- Records for safeguarding registers including domestic abuse cases and children attending A&E were monitored and checked every month.
- There were separate safeguarding meetings and safeguarding issues were also a fixed agenda item at clinical meetings for discussion.

At our previous inspection, we found the system for managing uncollected prescriptions needed improvement. The practice had responded.

At this inspection, we found that there was a system for checking all uncollected prescriptions on a weekly basis. There was a log sheet and calls were made to patients to check they received their medication.