

The Koppers Care Limited

The Koppers Residential Home

Inspection report

The Street
Kilminster
Axminster
Devon
EX13 7RJ

Date of inspection visit:
27 November 2020

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09 December 2020

Tel: 0129732427

Website: www.thekoppers.co.uk

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Koppers is registered to provide accommodation with nursing or personal care, for up to 25 people with dementia. There were 17 people being supported at the service and a person's spouse had moved in during the pandemic lockdown. The home is a detached property situated in the centre of the village of Kilmington.

We found the following examples of good practice.

Staff had received infection control training. Staff were seen using PPE correctly and in accordance with current guidance to minimise risks to people.

The provider had a sufficient supply of PPE to meet their current need and unforeseen outbreaks. The home was clean with no unpleasant odours. There was a Covid-19 cleaning schedule in place. This ensured regularly used areas and touch points were cleaned at least three times a day using chemicals which are effective against Covid 19.

Staff and people were regularly tested in line with the government's current testing program. In order to minimise risk, when people returned from hospital they were tested and isolated with a designated staff team to minimise the risk of cross infection. We discussed looking at ways to limit the risk of cross infection at the home by supporting people to be able to social distance. The registered manager said they would look at how this could be better managed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 27 November 2020 and was carried out by one inspector. We announced the inspection from outside of the home because of the COVID-19 Pandemic so we could assess the risks prior to entering the care home.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules. After the inspection the registered manager made changes to how they minimised risks to people by using more effective social distancing practice.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively managed.
- We were assured that the provider's infection prevention and control policy was up to date.