

Dr Davis's Medical Practice

Inspection report

1st Floor Newbury Place Health Centre
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good



Are services safe?

Good



Overall summary

We carried out an announced comprehensive inspection at Dr Davis's Medical Practice on 29 June 2017. The overall rating for the practice was good with safe as requires improvement. The full comprehensive report on the Month Year inspection can be found by selecting the 'all reports' link for Dr Davis's Medical Practice on our website at .

This inspection was an announced focused inspection carried out on 10 April 2018 to confirm that the practice had carried out their plan to meet the legal requirements in relation to the breaches in regulations that we identified in our previous inspection on 29 June 2017. In addition to the breaches, we identified some areas where the practice should make improvements. This report covers our findings in relation to those requirements and also the additional improvements made since our last inspection.

Overall the practice remains rated as Good and 'safe' is now also rated as Good.

Our key findings were as follows:

- The practice now held a log to keep track of blank prescription forms and a policy was in place for this process.
- Medical equipment had been calibrated and was safe to use.
- The practice now had a risk assessment in place for the checking of medical emergency equipment; specifically the defibrillator.

Professor Steve Field CBE FRCP FFPH FRCGP

Chief Inspector of General Practice

Our inspection team

A CQC inspector reviewed the evidence at the practice.

Background to Dr Davis's Medical Practice

The practice is located within a new purpose built premises at Newbury Place Health Centre, 55 Rigby Street, Salford, M7 4NX.

The practice provides a service for 4657 patients. Over 90% of the patient population group are Orthodox Jewish and this creates an atypical demographic for the practice. The practice has two partner GPs (both male) and a salaried female GP. The practice also has a health care assistant (HCA) and several part time reception and administration staff.

The Practice is always open from 8:00am to 6:30pm Monday to Friday. Appointments are offered during these times Monday to Thursday, with varying appointment times for Friday, depending on if it is the summer or winter. During the summer months, appointments are offered all day on a Friday until 5pm. During the winter the practice offers appointments on a Friday from 8.30am - 1pm and 5pm-6pm.

Out of hours services are offered by NHS 111.

Are services safe?

At our previous inspection on 29 June 2017, we rated the practice as requires improvement for providing safe services as the arrangements in respect of logging blank prescription forms, equipment calibration and risk assessments being in place for medical emergency equipment were not adequate.

These arrangements had significantly improved when we undertook a follow up inspection on 10 April 2018. The practice is now rated as good for providing safe services.

Safety systems and processes

- The practice now held a log book to log and keep track of blank prescription forms and a policy was in place to support this process.
- Medical equipment had been calibrated and was safe to use. A service agreement was in place to ensure this happened annually.
- The practice now had a risk assessment in place for the checking of shared medical emergency equipment; specifically the defibrillator.