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Brooking

Frenchay Park Gardens Care Home

Inspection report

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Frenchay
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11 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Frenchay Park Gardens Care Home is a care home providing nursing and personal care for up to 33 older people. At the time of our inspection there were 22 people living at the home.

We found the following examples of good practice.

People we spoke with told us, "Yes I am ok", "The staff are really nice and I have no complaints", "I do feel safe here", "I will be glad when the virus has gone away forever but I am all ok". The staff that were spoke with told us, "I am happy working here. We have just pulled together throughout the pandemic and got on with things". Another staff member told us, "I feel safe and wear my mask and PPE. I get regular breaks".

Staff followed safe infection prevention and control procedures, including the safe wearing and disposal of personal protective equipment (PPE). They regularly sanitised their hands. Housekeeping staff followed robust cleaning schedules and procedures to ensure the premises were kept clean and hygienic. PPE stations were located throughout the home.

There was a clear process for visitors. A hand basin had been installed outside of the building during the pandemic where visitors could wash their hands as they entered and left the home. Visitors were required to have their temperature taken and were asked if they had any symptoms. They were asked to wear PPE which included a face mask.

Visitors were required to sign in and they had to show a negative lateral flow test. The vaccination status was checked for health and social care professionals and contractors. This was in line with legislation that had come into effect in November 2021.

People were supported to see friends and family in accordance with government guidance. This was by pre booked appointment. In the event of a Covid outbreak or if people were isolating, they were supported to maintain contact by the telephone and video calls. Relatives of people coming to the end of their lives were supported to visit safely.

The registered manager told us people's significant others had been asked if they wanted to become the essential carer giver for their relative. This meant they will still able to visit during an outbreak at the home. In order to become an essential care giver, set procedures were to be followed. This included participating in regular testing for Covid.

Lounge chairs were distanced from each other. Theses social distancing measures were in place to help protect people.

Staff had received training in COVID-19, and infection prevention and control. Information and ongoing government guidance in the management of COVID-19 was shared with staff.

The home took part in regular testing for COVID-19. The registered manager maintained an audit of the dates staff and people were last tested. The registered manager told us all staff had been double vaccinated. Some staff had received booster vaccinations and others planned to have this when they were able to. The Covid passports of staff had been checked by the management team.

The registered manager told us they were not experiencing any workforce pressures and that staffing was manageable. The home had a lower occupancy at the time of the inspection with vacant beds. We were told the staff team picked up extra hours as overtime, but this was monitored to ensure staff were not over worked. Recruitment was an ongoing process at the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Frenchay Park Gardens Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 11 February 2022 and was announced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

The provider was following guidance in relation to visiting at the home. At the time of the inspection the home was open to visitors. The registered manager told us that visits were pre booked. People's relatives and significant others were given the option to become an essential care giver. This meant they would be still able to visit if the home experienced an outbreak. The registered manager told us that in the event of an outbreak the home still facilitated end of life care visits when people were unwell.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

