

# Peak Care Limited

# Grove House

## Inspection report

Moor Road  
Ashover  
Chesterfield  
Derbyshire  
S45 0AQ

Tel: 01246590222  
Website: [www.peakcare.co.uk](http://www.peakcare.co.uk)

Date of inspection visit:  
05 January 2022

Date of publication:  
04 February 2022

## Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	-------------------------

# Summary of findings

## Overall summary

Grove House is a residential care home providing personal care for up to 31 older people. The accommodation is set over three floors. There were 25 people living at the service at the time of the inspection.

We found the following examples of good practice.

- The service had clear visiting protocols in place with robust infection, control and prevention procedures that all visitors were required to follow. This included guidance upon arrival relating to personal, protective equipment (PPE), COVID-19 testing and a health screening questionnaire.
- Staff had allocated time to spend with people talking and supporting them with activities of their choice. Staff also supported people to maintain regular contact with their friends and relatives.
- The service had an infection control policy in place which staff followed. The service had Personal Protective Equipment (PPE) stock, and staff confirmed the provider always ensured they had an adequate supply.
- Staff received training in relation to infection prevention and control. Staff told us how they managed risks in relation to COVID-19 such as how they took part in regular testing, we observed staff to be wearing the correct Personal Protective Equipment (PPE) throughout our inspection.
- Domestic staff spoke with knowledge and confidence on how they ensured a clean environment, this included regular cleaning of high touch areas. The cleaning records evidenced that these tasks were consistently completed

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Grove House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection prevention and control measures at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 05 January 2022 and was unannounced

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.