

National Schizophrenia Fellowship Derwent Lodge

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Derwent Lodge is registered to provide nursing and residential care and support for 16 people with mental health needs. At the time of our inspection there were 13 people using the service. The service is a detached, single storey property located within a residential area of Derby. The service provides communal rooms, which include lounges, dining room, activities room and two kitchens. The bedrooms are single occupancy with an en-suite facility. The service has a garden which can be accessed from the communal rooms.

We found the following examples of good practice.

The provider had ensured there was enough supply of personal protective equipment and we saw staff used this appropriately. Cleaning products had been changed to meet the new infection control and steam cleaning was used to further reduce the risks.

Risk assessments had been completed to consider any staff who maybe at higher risk and measures were in place to support them. Staff were supported by regular information and the option of accessing wellbeing support.

People were provided with information in a range of formats which included written and visual.

Activities within the service had been increased and promoted to reduce people's risk of isolation. These had been received well and for some people this had resulted in a reduction in the reliance of medicine.

Visitors had initially been discouraged and they received written information in relation the Covid 19. However now there is a system in place to enable visiting to be completed in a safe way.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was reviewed in relation to IPC being safe.

Details are in our safe findings below.

Inspected but not rated

Derwent Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 6 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.