

Renal Health Limited

Chase Park Neuro Centre

Inspection report

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Tel: 01916912568

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11 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Chase Park Neuro Centre is a residential care home providing personal and nursing care to 60 people aged from 18 and over. At the time of the inspection, 28 people were living at the service, some of whom were living with a neurological condition. The service is made up of two large adapted buildings.

We found the following examples of good practice:

- All visitors had their temperature checked upon arrival at the service. Protocols were in place to carry out lateral flow testing for any visitors to the service. All visitors had access to the relevant PPE.
- Systems were in place to support people to maintain contact with their family. Families were kept up-to-date with what was happening in the service regarding visits. Some relatives had purchased a portal device which allowed relatives to video chat with people any time they wished. People were also supported to maintain contact with relatives via Zoom calls.
- Staff had access to adequate amounts of PPE. The registered manager and clinical lead had received training from the infection prevention and control (IPC) nurse. The registered manager and clinical lead then cascaded this training to staff. The majority of staff were up-to-date with their on-line IPC training. Feedback from the IPC nurse following a visit to the service had been positive.
- The registered manager told us both people and staff underwent regular COVID-19 testing in line with government guidelines.
- Adjustments had been made to the environment and this was to support with social distancing. Staff were seen to adhere to social distancing guidance during the inspection. Appropriate signage was displayed throughout the service to support social distancing.
- Robust cleaning protocols were in place for both daily and more in-depth cleaning. The registered manager completed monthly cleaning audits of the home.
- The registered manager worked well with external professionals including a local GP and the infection control nurse.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Chase Park Neuro Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.